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| Matthew S. Domagala |

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| Work Experience | Electric Hotel, 2/2018 – Present VIP Host   * Book and Manage table service clients  theMID, 6/2018 – 2/2019 VIP Host / Assistant Manager   * Book and Manage table service clients * Experience with Aloha * Assist bartenders with their checkout  Tint To U, 7/2015 – 5/2017 Window Film Installer   * Worked with co-workers to service customers’ cars * Met customer demands * Recorded inventory each week  Family Hyundai, 9/2014 – 5/2015 Service Porter   * Responded to all customer inquiries thoroughly and professionally * Referred unsettled customer grievances to certain departments for further investigation * Greeted customers in a timely fashion, while quickly determining their needs * Facilitated presentations of the cars to enhance customer satisfaction  Delta Sonic, 7/2012 – 8/2014 Express Certified Technician, Paint Specialist   * Performed car-related services such as carpet, leather, and vinyl shampoos, wiping windows and body, waxing, vacuuming, etc. |
| **Education** | Northern Illinois University – DeKalb, IL – Operations Management & Information Systems B.S. Operations Management & Information Systems Moraine Valley Community College – Palos Hills, IL A.S. |